| Committee: | Date: |
|---|-----------------|
| Markets | 23 January 2017 |
| Subject: Markets Business Plan Update Period 2 2016/17 | Public |
| (August – November) | |
| Report of: | For Information |
| Director of Markets and Consumer Protection | |
| Report author: | |
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Summary

This report provides an update on progress for Period 2 (August-November) of 2016-17 against key performance indicators (KPIs) and objectives outlined in the Markets' Business Plan.

The report consists of:

- Performance against the key performance indicators (KPIs) and progress report on the business plan – Appendix A
- Matters of general interest to the Committee Appendix B
- Financial information Appendix C
- Sickness statistics Appendix D

Key points from the appendices to the report are:

Billingsgate

SBR (Service Based Review) commitments:

 Revised terms have been agreed with advertising hoarding company Clearchannel and it is expected that the contract will be signed in January 2017. The rent will increase from £350k to £475k per year from a date to be confirmed.

General activities

- Billingsgate Code of Practice has been completed and issued to tenants.
- Billingsgate successfully defended an accident claim in court after a Fishmonger claimed he slipped in a puddle of fish slime. The judge ruled in the Market's favour as he felt there were adequate cleaning systems in place.
- From 1st April 2017 the LFMA/Billingsgate Traders will reduce their annual service charge contribution towards the Seafood School's facilities from £39,000 to £18,000. The LFMA feel that the Seafood School should now be financially self-sufficient and no longer need the contribution the LFMA have been providing.

Smithfield

SBR (Service Based Review) commitments:

- Smithfield car park review of charges has been completed and approved by Planning & Transportation and Markets Committees and the revised charges will come in to effect from 1 June 2017. The car park is forecast to exceed the additional revenue target of £31k by the end of 2016/17.
- The letting of seven vacant meat trading premises in the Poultry market will reduce the cost to the city of service charge voids on vacant premises. Savings of £40,452 have already been achieved and provisional agreement has been reached on two leases that should realise a further £94,900 in 2017/18. We are hoping to complete negotiations shortly with another two tenants that will provide an additional £66,441in 2017/18. When these negotiations are finalised they will represent some £200k of savings in 2017/18.

Spitalfields

General activities

- All rents have been now been agreed and leases are being prepared to be issued to tenants.
- The tenants are satisfied with the content of the Working Manual and the revised version has now been signed off.
- The full specification for the multi barrier entry system has been written and is with City Procurement to start the tender process.
- The issuing of Parking Charge Notices (PCN) commenced on 14 November and this action is having a noticeable reduction in parking problems.

Finance

 At the end of November 2016, the Department of Markets & Consumer Protection was £150k underspent against the local risk net budget to date of £63k, over all the services now managed by the Director of Markets & Consumer Protection covering the Markets Committee. Appendix C sets out the detailed position for the individual services covered by this department. Overall the Director of Markets & Consumer Protection is currently forecasting a year end underspend position of £60k (3.8%) for his City Fund and City Cash services.

Main Report

Financial and Risk Implications

1. The end of November 2016 monitoring position for Department of Markets & Consumer Protection services covered by Markets Committee is provided at Appendix C. This reveals a net underspend to date for the Department of £150k (238.1%) against the overall local risk budget to date of £63k for 2016/17.

2. Overall the Director of Markets & Consumer Protection is currently forecasting a year end underspend position of £60k (3.8%) for his City Fund and City Cash services under his control. The table below details the summary position by Fund.

| Local Risk Summary by Fund | Latest Approved Budget | Forecast Outturn | Variance from Budget +Deficit/(Surplus) | |
|-----------------------------------|------------------------------|---------------------|---|---------|
| | £'000 | £'000 | £'000 | % |
| City Fund | 47 | 38 | (9) | (19.1%) |
| City Cash | 1,518 | 1,467 | (51) | (3.4%) |
| Total Markets Services Local Risk | 1,565 | 1,505 | (60) | (3.8%) |

- 3. The reasons for the significant budget variations are detailed in Appendix C, which sets out a detailed financial analysis of each individual division of service relating to this Committee, for the services the Director of Markets & Consumer Protection supports.
- 4. The better than budget position at the end of November 2016 relates mostly to Smithfield Market due to salary savings on vacant posts and delays in the commencement of projects/maintenance of agreed carry forward budget works, plus additional income due to backdated car park income miscoded to Tower Hill car park account, which has now been corrected.
- 5. The Director of Markets & Consumer Protection anticipates this current better than budget position will continue to year end, subject to income activity achieving projected levels.

Recommendation:

It is recommended that your Committee notes the content of this Report and its appendices.

Appendices

Appendix A - Performance against the key performance indicators (KPIs) and progress reports on the business plan

Appendix B - Matters of general interest to the Committee.

Appendix C – Financial Information

Appendix D – Sickness statistics

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